



Your enterprise's primary mission is to deliver innovative products and services. You do so using the state of the art IBM solution for Engineering Lifecycle Management. Administration of these tools may be more than a full-time endeavor for even the most proficient administrators.

With our team's admin expertise, you get white glove management for the tools you rely on every day.

How Our Service Works

First, you partner with a ClearObject consultant to determine how many hours of support you'll need per month and the pricing package that works best for your organization. Compared to your own internal admin expenses, you reduce them to a fraction of the cost.

Next, we assign a dedicated Jazz Administrator as your resident expert for the IBM Rational toolset. Along with implementing, customizing and supporting your specific suite of Rational tools, your assigned Jazz Admin performs the following tasks whenever needed.



Administration

The Jazz Admin as a Service can handle all of your administration tasks including the creation of projects, user management and tool integrations.



Training & Implementation

One of the most critical steps in successful adoption of a solution is training. From self-paced virtual training to best practices webinars, the Jazz Admin as a Service offering will support your organizations enablement needs.



Customization

From process template implementation to work item configuration, the Jazz Admin as a Service offering is available to provide customizations your organizations needs.



Troubleshooting

Your dedicated Jazz Admin will setup diagnostics, troubleshoot errors and monitor your system performance to ensure uptime.



Support

From ticket and issue management to security controls management, the Jazz Admin as a Service is your single point of contact for support.

For pricing of *jazz* Admin as a Service
please contact sales@clearobject.com