

Managing your engineering application development for you

Engineering product development should be your priority, not the day to day maintenance & upkeep of your development toolset. Our Engineering Cloud services make your life easier.

For the IBM development tools you use, ClearObject specializes in migrating, deploying, and managing them in the cloud for you. With our team, you can focus on higher-level efforts and free up your own team to focus on more critical tasks, like product engineering and development.

As low as \$999/month with concurrent user pricing as low as \$12.50.

ClearObject Direct Services

Our Direct Services let you BYOL (Bring your own licensing) for the IBM tools you want and sign directly with ClearObject for deployment and support services. Your tools are deployed on the Google Cloud Platform for impressive performance, security-compliant systems, and reduced costs compared to competitors.

Or, purchase IBM SaaS as a product offering, with your tools deployed on IBM Cloud, and ClearObject performs all managed services as the sole managed service provider for IBM SaaS globally.

Direct Services Key Features

ClearObject's relationship with IBM Support

IBM Support is deeply aware of our deployment architecture for their tools, eliminating many of the early questions in a support scenario. ClearObject is additionally able to provide direct log file access through a secure upload to IBM support. When a product problem exists, IBM Support has direct access to the logs they need to diagnose the problem — they know the architecture of the deployment, and they get to a fix much quicker.

Automated patching and upgrades

ClearObject has completed hundreds of successful projects for patches and upgrades and has been able to automate the process as a result. Consider: If you deploy on premise, you do each patch/upgrade for the first time, every time. But by having performed that same patch/upgrade on hundreds of environments, our blend of experience and automation reduces errors, improves speed, and consistently results in positive support outcomes.

"We have accelerated our time to market and reduced our build and deployment time by 55%, freeing our developers to focus on the task at hand, not the tools in hand."

- Gabriel Lima, Methodology Manager
(Itaú BBA)

Product-specific monitoring to prevent issues

To prevent issues before they occur, ClearObject monitors inside the product as well as external basics. This enables us to perform prognostics based on pattern recognition well in advance. (Looking only at servers misses the big picture.) Such an ability to monitor your environment, plus those of all other Engineering Cloud customers, generates knowledge that helps the entire customer community.

Extensive security

Get the security of a single-tenant virtual private cloud for deployment and to monitor cloud and user activity, all protected by a VPN tunnel.

Continuous research and best practices

ClearObject continually invests in research for automation, machine learning, and other features that streamline and enhance the IBM tool suite. By supporting organizations of all kinds, we also identify and implement best practices across many industries.



Benefits in-depth

Fully staffed and managed activities:

- Deployment of CLM, ELM, CE and DOORS Legacy tools to the cloud
 - CLM tools supported: DNG, RQM, RTC, DCC, JRS, LOE
 - CE tools supported: RELM, RMM, RPE, RDM
 - Note: DOORS is available only through our managed services model
 - Integration of client-side plugins to your environment
 - Administration change management – user changes, group creation, account security configuration
 - Maintenance and patching work to always ensure a stable and secure application environment
 - Application upgrades to keep up with the latest version
 - Production environment migrations, including the transfer of all data and/or custom templates
 - Incident and support ticket resolution
 - Multiple network connectivity options to suit business needs: S2S, SSL VPN Client, or Public Internet
- Continuous, proactive 24/7/365 monitoring of environment
 - Always secure and highly available – minimum of a 99.9% SLA
 - Customer Success Reviews to ensure your business goals are consistently met.
 - Customizable product package to suit business needs and increase efficiency while remaining low cost
 - 3rd party tool support. Engineering Cloud customers who have IBM products deployed in the same secure environments with other 3rd party engineering development tools can take advantage of comprehensive 3rd party tool support. Do you have a 3rd party tool? Ask us about how we manage these tools for hundreds of other customers.
 - Nightly backups and a 7-recovery-point minimum with 1 recovery point daily per environment. Need better? Our customers can have this adjusted to meet their specific individual needs.
 - Two upgrades per product per year.
 - Optional add-ons*: Extra Environment for Test/QA, Data Imports during onboarding, server-side plug-in integration

(*Subject to additional cost)

For more information visit:
www.clearobject.com/engineeringcloud